EPADS VP9805 and Windows 10

Please go to your Control Panel, then Programs and Features and uninstall the Universal Installer from your computer. In Programs and Features, the Universal Installer is listed under ePadLink ePad.

Please disconnect your signature pad from your computer and reboot your computer.

Once your computer has rebooted, please download and install the following version of the Universal Installer.

http://www.epadsupport.com/downloads/UI12.0.R12001_setup.exe

*** Do not connect your ePad until prompted by the installer ***

*** Click ok or run until you get to the Welcome screen ***

2. Left click next on Welcome screen
3. Left click Agree on license Agreement to continue to next screen.
4. Type in a Username and Company name, put a dot next to "Anyone who uses this computer (all users)" and left click Next
5. Put a dot next to "Typical" and left click Next
6. Left click Install
7. Left click Finish

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1. Left click Start
2. Left click All Programs or Programs
3. Left click ePadlink folder
4. Left click ePad folder
5. Left click Generic Test ePad Test Utility

or please browse to the following location:

C:\Program Files (x86)\ePadLink\ePad\Diagnostics\Generic\ePadtest.exe

If you have issues completing these instructions, please contact the Hardware group.

1-888-355-6931 option 2